

## Warranty Terms - Household

Between development and SOP, all RÖSLE products pass through numerous stages of planning and testing. In Production and Assembly, we use only high-grade raw and semi-finished materials and the latest methods of quality control. This is how we ensure that RÖSLE customers receive the level of quality they expect from us and be able to enjoy our products for many years to come.

If an item should unexpectedly fail to live up to these standards, RÖSLE offers a 20-year warranty ensuring the proper function and use of the item. Signs of usage resulting from proper handling are not covered under the RÖSLE warranty. The following products are limited to the implied warranty unless otherwise indicated:

- wear parts, e.g. cleaning brushes, dish-washing brushes
- textile items, e.g. aprons, pot-holders
- electrical appliances, e.g. induction stove, milk frother, kitchen scale
- coated cookware, e.g. non-stick pans, ceramic non-stick pans
- wooden products, e.g. cutting boards, wooden handles

As a prerequisite, the item must have been assembled and utilised in accordance with the provided instructions. RÖSLE reserves the right to request proof of purchase (so be sure to keep your invoice or receipt). If you wish to make a complaint, please contact the specialised dealer or vendor where you purchased the product.

The limited warranty applies only to the repair or replacement of components which proved to be defective in the course of normal use. If RÖSLE confirms the defect and accepts the complaint, RÖSLE will either repair or replace the affected part(s) free of charge. If you need to mail in the defective part, the fees for shipping the part to RÖSLE must be paid in advance, so that RÖSLE can send the repaired or new part back to you free of charge.

This limited warranty does not cover malfunctions or difficulty of use resulting from accidents, misuse, incorrect use, modification, misapplication, excessive force, intentional damage, incorrect assembly or incorrect maintenance or service. Furthermore, the warranty become void if the standard maintenance and cleaning procedures are not performed regularly. Degradation or damage due to extreme weather conditions such as hail, earthquakes or tornadoes, as well as discolouration due to direct exposure to sunlight or contact with chemicals are likewise not covered by this warranty.

Applicable implied warranties of marketability and applicability are limited to the warranty periods specified in this explicitly limited warranty. In some judicial districts, such limitations on the period of validity of an implied warranty and not permitted. This limitation thus may not apply to you. RÖSLE cannot be held liable for any special, indirect or consequential damage. In some judicial districts, exclusion or limitation of collateral or consequential damage is not permitted. This limitation or exclusion thus may not apply to you.

We cannot be held liable for damage to other, third-party products resulting from the application and use of RÖSLE products due to improper operation, assembly or mishap, etc.

RÖSLE does not authorise any persons or companies to accept any obligations or liability in our name with regard to the sale, installation, usage, disassembly, return or application or our products. RÖSLE is under no obligation to uphold such statements.

## Warranty Terms - BBQ

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If an item should unexpectedly fail to live up to these standards, RÖSLE offers a 20-year warranty ensuring the proper function and use of the item. Signs of usage resulting from proper handling are not covered under the RÖSLE warranty. The following products are limited to the implied warranty:

- wear parts, e.g. cleaning brushes, chimney starters, grilling planks, brush heads
- textile items, e.g. aprons, grill covers, grill gloves
- electrical appliances, e.g. thermometers
- wooden products, e.g. grill shelf, wooden handles

RÖSLE grills come with a RÖSLE warranty of up to 10 years:

- kettle grill, burning units, lids and housing parts 10 years (rust-through and burn damage)
- grilling and charcoal grates, 2 years
- All other parts, 2 years

As a prerequisite, the item must have been assembled and utilised in accordance with the provided instructions. RÖSLE reserves the right to request proof of purchase (so be sure to keep your invoice or receipt). If you wish to make a complaint, please contact the specialised dealer or vendor where you purchased the product.

The limited warranty applies only to the repair or replacement of components which proved to be defective in the course of normal use. If RÖSLE confirms the defect and accepts the complaint, RÖSLE will either repair or replace the affected part(s) free of charge. If you need to mail in the defective part, the fees for shipping the part to RÖSLE must be paid in advance, so that RÖSLE can send the repaired or new part back to you free of charge.

This limited warranty does not cover malfunctions or difficulty of use resulting from accidents, misuse, incorrect use, modification, misapplication, excessive force, intentional damage, incorrect assembly or incorrect maintenance or service. Furthermore, the warranty become void if the standard maintenance and cleaning procedures are not performed regularly. Degradation or damage due to extreme weather conditions such as hail, earthquakes or tornadoes, as well as discolouration due to direct exposure to sunlight or contact with chemicals are likewise not covered by this warranty.

Applicable implied warranties of marketability and applicability are limited to the warranty periods specified in this explicitly limited warranty. In some judicial districts, such limitations on the period of validity of an implied warranty and not permitted. This limitation thus may not apply to you. RÖSLE cannot be held liable for any special, indirect or consequential damage. In some judicial districts, exclusion or limitation of collateral or consequential damage is not permitted. This limitation or exclusion thus may not apply to you.

We cannot be held liable for damage to other, third-party products resulting from the application and use of RÖSLE products due to improper operation, assembly or mishap, etc.

RÖSLE does not authorise any persons or companies to accept any obligations or liability in our name with regard to the sale, installation, usage, disassembly, return or application of our products. RÖSLE is under no obligation to uphold such statements.